

Information about the DH Outcomes project- Your questions answered (Sept 2009)

1) What data should I send?

You should send us data relating to the:

- *Added Value Score,*
- *Parent Problem Improvement*
- *Child Problem Improvement*

CORC members taking part in the outcomes project for the Department of Health should send us data relating to:

- *Added Value Score,*
- *Parent Problem Improvement*
- *Child Problem Improvement*
- *Parent CHI_ESQ*
- *Child CHI-ESQ*
- *CGAS, or HoNOSCA*
- *Goals Based Outcome Measure*

NB Importance of sending dates

It is crucial that you record the dates on which the questionnaires are completed in order for us to be able to accurately calculate each 6 monthly reporting period. The names of these variables can be found in “*DH_Outcomes Project Variable Names*” document on the CORC website in the “*Department of Health Outcomes Project*” section for non CORC members (and for CORC members in under “*Resources*”, “*Information to send to CORC Members*”).

2) How should I send in the data?

The data must be collected electronically and submitted as an Excel (including .csv file) or in an SPSS file. Each case of data must have a unique “Patient ID” and all the information relating to the case of treatment must be contained within one row. In order to help you collect the data we have created a template.

	A	B	C	D	E	F	G	H	I
1	PT_ID	MEMBER GROUPING	SERVICE NAME	TEAM NAME	AGE_AT_REF	ETHNOS	GENDER	FAMILY	SEN
2	345346	Service A	NA	Team 1	4	A	1	1	0
3	5678567	Service A	NA	Team 1	6	A	2	5	0
4	456	Service A	NA	Team 1	9	A	1	5	0
5	E454	Service A	NA	Team 1	13	E	1	1	0
6	G7	Service A	NA	Team 1	8	Z	1	7	999

For non CORC members, please see *“Template_DH_Outcomes Project”* for a copy of the template, which can be found on the CORC website in the *“Department of Health Outcomes Project”* section.

CORC members can use the existing excel templates under *“Resources”*, *“Data Collection Templates”* or refer to your own method of data collection.

Each piece of information (or variable) that we collect needs to have named and coded in accordance with our requirements. For further information on this, there is list of the names of variables we require, descriptions and how each of them should be coded. There is a copy of this on the following page on the CORC website *“DH_Outcomes Project Variable Names”* in the *“Department of Health Outcomes Project”* section.

CORC Members a full copy of the variable list can be found on the CORC website, in the *“Resources”* section, and is called *“Information to send to CORC Members”*.

3) What support can I expect to receive in setting this up, answering queries etc...

There are the following information sheets detailing all you need to know about the data collection and submission process. These can all be found on the CORC website in the *“Department of Health Outcomes Project”* section.

These include:

- 7 steps for cleaning, sending and checking data
- Frequently asked questions about the DH Outcomes Project
- Excel Template for data collection
- List of variables to send us
- SDQ Information Sheet

Unfortunately we are not in position to offer support in setting up data collection or in implementation issues to non CORC members. This project is simply about collating information you are already collecting.

For those services taking part in the outcomes project for the Department of Health that are CORC members they will receive the above and in addition, they will also continue to receive the full range of support from CORC which currently includes:

- Full CORC annual reports offering other measures which are more detailed, and give a richer more contextualised presentation of results within a service.
- Ongoing support in collecting data and procedures used, queries on measures, protocols, information sheets



- Visits and support in interpretation of data
- Rest of CORC benchmark- to be able to compare own data with national data.
- Analyses of additional measures we are currently piloting (including: CBCL, DBC, Nisonger CBRF, SLDOM, YP-CORE)
- Youthmind Access database for data collection
- Looking at different and more meaningful ways of analysing the data (including the possibility of Rest of CORC specific to certain populations)
- Looking at different ways of presenting the data to encourage and support interpretation of the findings
- Being part of learning collaboration where learn best ways of routine outcome monitoring from one another

4) When I send in data, what happens next?

We will process your data through our central database. Any variable names or codes used that are not recognised as being those listed in the variable list will be flagged in red, which we refer to as red cells. We will then send you your data with cells flagged in red for you to examine and make the necessary amendments so that the data fulfils the required criteria. (For more information on the required criteria for this please refer to Step 1 of the “7 steps to data cleaning, sending and checking”).

5) What do I do when I receive a spreadsheet of data which shows red cells?

If the column heading is highlighted in red, the variable name is incorrect; you will need to amend the heading using the Variable List. The red cells in each column show data that has been coded incorrectly; these will need amending to the correct codes, again using the variable list which details how each variable should be coded.

Column headings highlighted in grey refer to variable names that have not been recognised, in which case these should be amended using the variable list on the CORC website, see “*DH_Outcomes Project Variable Names*”, in the “*Department of Health Outcomes Project*” section or if you are a CORC member, the variable list, “*Information to send to CORC Members*” can be found in the “*Resources*” section.

D	E	F	CP	DF	DG	DJ	DM	GX	HC
PT_ID	GENDER	AGE_AT_	s2total	sdq2emo	sdq2con	cgas12	pchi1cat	GOAL_CO	GOAL_CD
1070307EK1	2	17					Missing		
1070308AC1	1	9					Missing	child, parent	
1070308GW1	1	9					Missing		
1070308JR1	1	14					Missing		
1070408DL1	1	5					Missing		
1070408EK1	1	6					Missing		
1070408KP1	2	13					Missing		
1070508AM1	1	15					Missing		
1070509SK1	1	15	104				Missing	sk & yough	person

If there are duplicate Patient IDs used within your data submission, your data will be returned to you as a list of patient ids and a column called “DUPE_CDL” showing how many times this ID appears in your



dataset. (If the IDS are unique the column will be blank). You will need to amend your data so that each ID is unique, either by reconciling the information in the duplicates (if these relate to the same period of treatment for an individual) or by recoding the Patient ID (if these relate to different individuals or different 6 month periods of treatment for the same individual). Alternatively, you can exclude these cases from your dataset by deleting them.

D	E	F	CP	DF	DG	DJ	DM	GX	HC	HE	HF
PT_ID	GENDER	AGE_AT_	s2total	sdq2emo	sdq2con	cgas12	pchi1cat	GOAL_CO	GOAL_CO	CORCSys	DUPE_CD
3160506JR1	2	16	14	2	0		Certainly	True		1210	2
3160506JR1	2	15					Missing			1196	2
3160609JM1	2	17					Missing			1297	
3160609JM1	4	15					Missing			1298	

6) When should the data be submitted?

You will need to send in data in at 6 monthly intervals.

- This will be early April 2010 (based on a 6 month interval running from 1st October 2009 to 31st March 2010) and early October 2010 (based on a 6 month interval running from 1st April 2010 to September 30th 2010)
- For CORC members this will be agreed in consultation with the CORC central team and where possible to fit with your existing reporting period

Please note:

You should send the data in within 2 weeks after the deadline for data submission. For example, if your data submission date is March 31st you should look to send us your data between March 31st and 14th April.

It is important to bear in mind the requirements for the data submission when sending it in, see step 1 of the 7 steps. If these requirements are not met we will not be able to process your data. It will be up to each service to note their reporting periods and send in their data accordingly.

7) What will I receive?

For **non- CORC members** the report will show outcome data based on the following:

Impact of service on child's difficulties (taken from the parent perspective)

- Added Value Score (based on parent SDQ)

Change in difficulties from the service users' perspective

- Parent and Child Problem Improvement (taken from the parent and child SDQ)

For **CORC members** the report will show outcome data both in relation to the child and parent SDQ data but also in relation to the key other measures being collected by CORC members. Thus the report will include information in relation to the following:

Impact of service on child's difficulties (taken from the parent perspective)

- Added Value Score (based on parent SDQ)

Change in difficulties from the service users' perspective

- Parent and Child Problem Improvement (taken from the parent and child SDQ)

Satisfaction with the service from perspective of service user

- Parent and Child (based on parent and child commission for health improvement experience of service questionnaires)

Change in difficulties from the practitioners' perspective

- Change in Children's global assessment scale (CGAS) and/ or health of the National Outcome scales child and adolescent (HoNOSCA) scores

Change in difficulties from joint perspective of practitioner, child and family

- Change in Goals Based scores (based on CORC recommended goals approach)

8) When can I expect to receive my report?

You will receive your report within 6 weeks after you have signed off the data checks (at step 6 of the "**7 steps to data cleaning, sending and checking**") The speed at which we are able to process the data will largely depend on how clean the data is that you send to us. So, for example, if the data is laid on rows, where each row relates to one period of treatment, you have used all the correct variable names and codes and have checked that is no confidential information in the dataset and that there is nothing

contained with the Patient ID that can be traced back to the individual, and that there are no duplicate Patient IDs.

9) What if I have queries about my data?

If you have queries about the data when we send you the data checks (at Step 5 of the 7 steps) we will look again at your raw data to ensure that we have processed it correctly. If you have queries based on the report that we produce which are based on errors not related to the data that you signed off (i.e. errors that have occurred in the data since you checked and signed off on it) then we will produce the report again for you as a priority. If however, you notice that there were errors in the data after you have signed off on it then this will not be treated as a priority but as resources allow.

10) What happens to the data I send?

All the data you send will be included in the central CORC database in a pseudonymised form (i.e. without your service details) and used to look at key research questions including how outcomes vary across contexts and populations. A copy of your report will be sent to the Department of Health (with your service details included) who will look at this in the context of other data they hold about your service and have agreed not to use this for performance management during the course of this project.