

CORC Conference 18 November 2013

YVONNE ANDERSON

GIFT team

Creating a culture of participation:
involvement = improvement



Great Involvement, Future Thinking

Who are we?

Jane



Fiona



Joe



Cathy



A core team with extended networks

GIFT has four partner organisations



We are about to hold our first steering group

GIFT employs 12 young sessional workers



www.myapt.org.uk

What's this?

GIFT

Great Involvement, Future Thinking

Jane



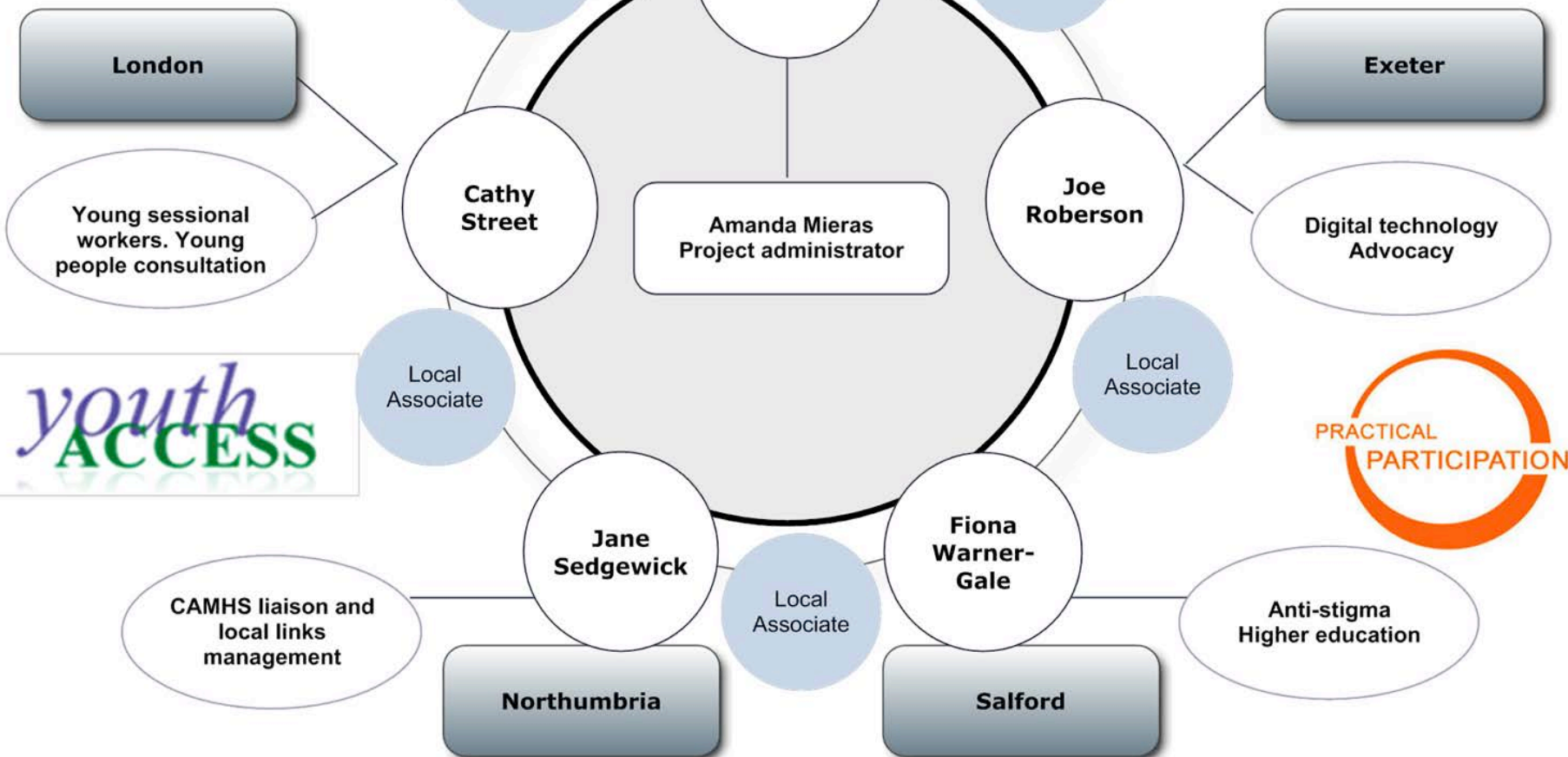
Fiona



Joe



Cathy







MYAPT

So what do we do?

- Support the Collaboratives in getting participation embedded into the everyday practice of the people working in services for children and young people's mental health and emotional well being.
- Make sure the national team hears the voice of children and young people and involves them in decision making.

It's strategic

The way we work is designed to help services

- Promote and share what they have done well
- Find the solutions they need for the bits they find difficult
- Put in place ways of participating with young people that will last (after March 2015)
- Achieve benefits from participation, for young people, staff and whole organisations.

In jargon.....

The way we work is designed to make sure participation is

- Routine and embedded
- Enduring and sustainable
- Outcomes based.

How do we work?

- Find out what people need – surveys (email/online), face to face
- Create/find/share resources
- MyApt – inform, share, discuss, blog
- Events – bringing people (young and older) together to share
- Online support – eg bi-monthly webinars
- Find out what young people think – consulting with local groups

Salford and
North West

Northumbria
and North East

London and
South East

Reading and
South

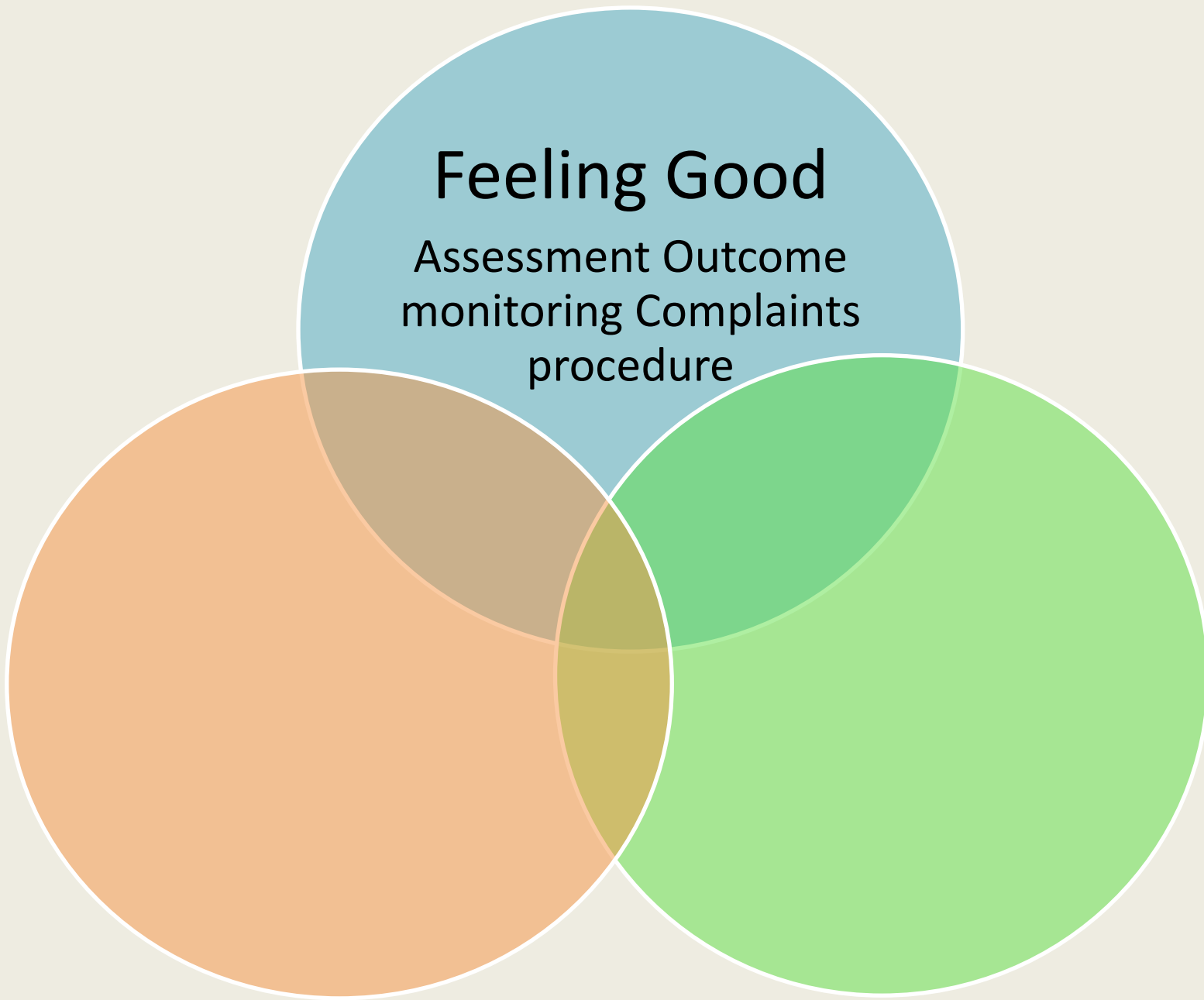
Exeter and
South West

The framework

- 9 priorities
- Designed by young people in partnership with professionals
- Being refreshed in 2013

Feeling Good

Assessment Outcome
monitoring Complaints
procedure



Feeling Good

Assessment Outcome
monitoring Complaints
procedure

Doing the job right

Staff training
Supervision & Appraisal
Recruitment

Feeling Good

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Doing the job right

Staff training
Supervision & Appraisal
Recruitment

Running the service well

Commissioning
Influencing
senior managers
Mission statement

GIFT themes for this year

- Participation must be meaningful and have a clear purpose
- It's got to be sustained – big challenge
- We aim to include a more diverse range of young people

It's about working in partnership to transform services.

Finally.....

GIFT is just starting a piece of work to involve parents and carers:

- What are the issues for them
- In what ways do they want to be involved
- How does this work alongside young people's participation?

GET IN TOUCH

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SIGN UP

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