

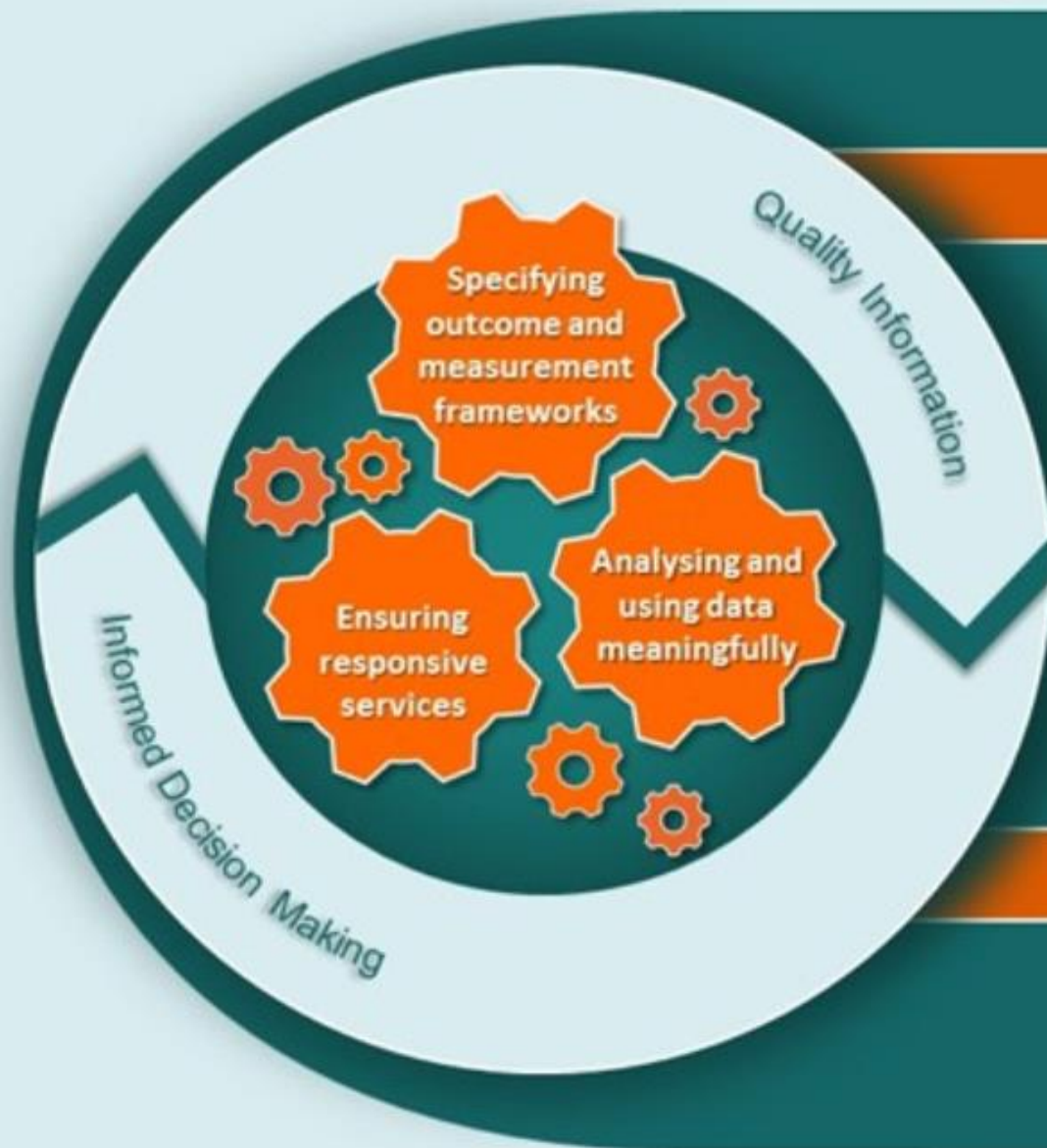


CORC Support for Commissioners

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CORC support for commissioners



Effectiveness

- *Having the desired impact for children, young people and families*
- *Knowing services are achieving agreed outcomes*

Efficiency

- *Having a sustainable model, responsive to changes in demand and resource*
- *Resources and activity (including access and waiting times) quantified and understood*

Experience

- *Providing excellent person-centred care*
- *Maximising service users' engagement in interventions*

Specifying Outcome and Measurement Frameworks

- Outcomes are clearly defined, and have the buy-in of services and professionals supporting children, young people and families, and service users themselves.
- All stakeholders have aligned their operational priorities to work towards these outcomes.
- A measurement framework is in place and allows progress towards outcomes to be monitored and discussed as a routine part of commissioning activity.

Analysing and Using Data Meaningfully

- Stakeholders have agreed common practices in the analysis, interpretation and reporting of data against a shared framework.
- Commissioners, services and service users contribute to a shared understanding of complex data, and triangulate different types of information to build a more informed perspective that results in better decisions, and improved support.

Ensuring Responsive Services

- Stakeholders have agreed common practices in the collection of data
- Feedback from children, young people and families informs the work of individual practitioners, teams and service management.
- Data of a consistent quality (complete, few errors) is routinely collected, analysed and presented in a meaningful format to help key audiences with their needs.

Table Discussion

- What frameworks are in place in your local area (common outcomes across services, common measurement tools to be used)?
- Conversations you have with Commissioners about your outcome data (what forum, how often, decisions made)
- How do you currently close feedback loops to from line staff with data being flowed to Commissioners and changes to service provision?
- Where would you like to see improvements in your local commissioning for outcomes (elements missing from the model)?

Questions or comments



For more information please visit the CORC
Support for Commissioners page

(<https://www.corc.uk.net/for-commissioners/>)