



Measuring what matters: learning from goal-based outcomes data analysis

CORC Regional Seminar Series: April 2019

Plan for this talk

- Background
- Research questions:
 - What goals are being set?
 - How to measure with rigour
 - How to consider goals alongside standardised measures
- How we addressed the research gap
- Implications
- Discussion

Background

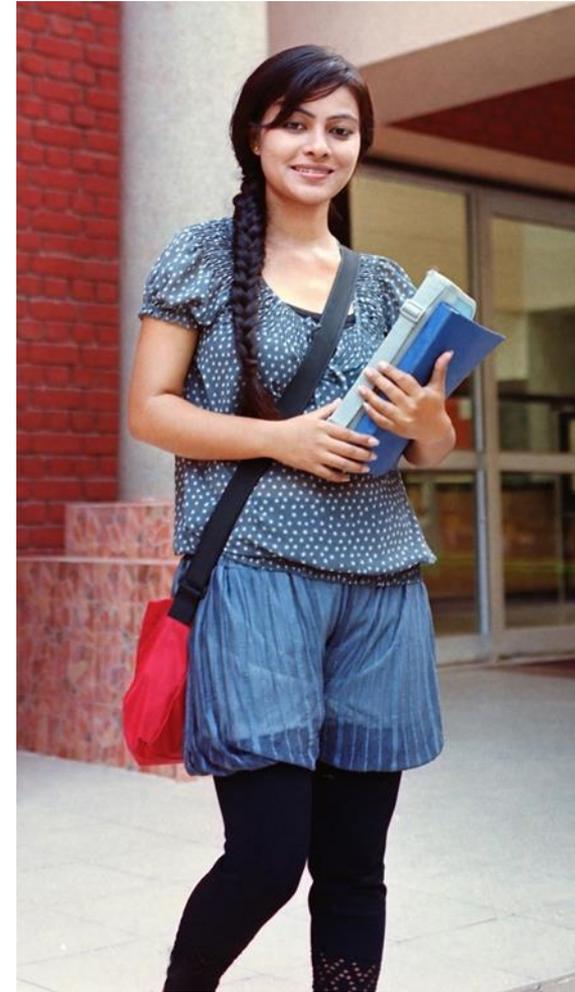
- Mental health is a latent construct, no “hard” outcomes (Wolpert et al., 2014)
- Range of measures available
- Standardised measures might not capture all aspects of care, e.g. coping, resilience
 - Important especially when symptoms not expected to improve (Batty et al., 2013)
- Challenge of idiographic measures
 - How to analyse the data
 - How do they fit with standardised measurement?

Wolpert, M., Deighton, J., De Francesco, D., Martin, P., Fonagy, P., & Ford, T. (2014). From 'reckless' to 'mindful' in the use of outcome data to inform service-level performance management: perspectives from child mental health. *BMJ Quality & Safety*, 23(4), 272-276.

Batty, M. J., Moldavsky, M., Foroushani, P. S., Pass, S., Marriott, M., Sayal, K., & Hollis, C. (2013). Implementing routine outcome measures in child and adolescent mental health services: from present to future practice. *Child and Adolescent Mental Health*, 18(2), 82-87.

Background: Value of tracking goals

- Good face validity (Toto et al., 2015; Levack et al., 2015; Moran et al., 2012)
- Most people want to set goals (Cooper & Norcross, 2016)
- Increased communication and shared agreement
- Motivates patients to participate in care discussions
- Parents of children with goals are more likely to be satisfied with care (Jacob et al., 2015)
- Person centred



Toto, P. E., Skidmore, E. R., Terhorst, L., Rosen, J., & Weiner, D. K. (2015). Goal Attainment Scaling (GAS) in geriatric primary care: a feasibility study. *Archives of gerontology and geriatrics*, 60(1), 16-21.

Levack, W. M., Weatherall, M., Hay-Smith, E. J. C., Dean, S. G., McPherson, K., & Siegert, R. J. (2015). Goal setting and strategies to enhance goal pursuit for adults with acquired disability participating in rehabilitation. *Cochrane Database of Systematic Reviews*, 7.

Moran, P., Kelesidi, K., Guglani, S., Davidson, S., & Ford, T. (2012). What do parents and carers think about routine outcome measures and their use? A focus group study of CAMHS attenders. *Clinical Child Psychology and Psychiatry*, 17(1), 65-79.

Cooper, M., & Norcross, J. C. (2016). A brief, multidimensional measure of clients' therapy preferences: The Cooper-Norcross Inventory of Preferences (C-NIP). *International Journal of Clinical and Health Psychology*, 16(1), 87-98.

Jacob, J., De Francesco, D., Deighton, J., Law, D., Wolpert, M., & Edbrooke-Childs, J. (2017). Goal formulation and tracking in child mental health settings: when is it more likely and is it associated with satisfaction with care?. *European child & adolescent psychiatry*, 26(7), 759-770.

Background: Goal-Based Outcome Tool

- Goal-Based Outcome Tool (GBO)

Goals and goal-based outcomes (GBOs) Goals record sheet

In coming to this service, what are some of the problems you want help with or goals you want to get to? *(List up to three goals)*

Goal Number	Goal Description
1	
2	
3	

If you have any other goals, please list them here

Completed by (tick below):

- Child/young person
- Parent/carer
- Other (please specify): _____

Service ID/NHS number: _____

Name: (optional) _____

Date _____

Goals and goal-based outcomes (GBOs) Goal rating sheet

How close are you to the goals you want to get to?

On a scale from zero to ten, please circle the number below that best describes how close you are to reaching your goal today. Remember a score of zero means no progress has been made towards a goal, a score of ten means a goal has been reached fully, and a score of five is exactly half way between the two

YOUR FIRST GOAL

Enter brief description of goal and goal number as recorded on the Goals Record Sheet

Half way to reaching this goal

Goal not at all met 0 1 2 3 4 5 6 7 8 9 10 Goal reached

YOUR SECOND GOAL

Enter brief description of goal and goal number as recorded on the Goals Record Sheet

Half way to reaching this goal

Goal not at all met 0 1 2 3 4 5 6 7 8 9 10 Goal reached

YOUR THIRD GOAL

Enter brief description of goal and goal number as recorded on the Goals Record Sheet

Half way to reaching this goal

Goal not at all met 0 1 2 3 4 5 6 7 8 9 10 Goal reached

Completed by (tick below):

- Child/young person
- Parent/carer
- Other (please specify): _____

Service ID/NHS number: _____

Name: (optional) _____

Date _____

Version 2.0 www.goalsintherapy.com

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What goals are being set: Background

- Need to know what goals are set at the outset of therapy
- No other published taxonomies based on GBO
- Adult taxonomies e.g. (Grosse Holtforth & Grawe, 2002)



What goals are being set: Findings

- Three taxonomies: child-led goals, parent-led goals, jointly agreed goals
- Child led:
 - 3 Overarching themes:
 - Relationship/interpersonal: listening and understanding
 - Coping with specific problems and symptoms
 - Personal growth & functioning: understanding and improving self
 - 25 goal categories within these themes

What goals are being set: Findings

- Three taxonomies: child-led goals, parent-led goals, jointly agreed goals
- Parent led:
 - 4 overarching themes:
 - Listening, talking, understanding and relationships
 - Managing specific difficulties
 - Improving self or life
 - Parent-specific goals
 - 19 subthemes within these themes

Bradley, J., Murphy, S., Fugard, A. J., Nolas, S. M., & Law, D. (2013). What kind of goals do children and young people set for themselves in therapy? Developing a goals framework using CORC data. *Child and Family Clinical Psychology Review*, 1, 8-18.

Jacob, J., Edbrooke-Childs, J., Holley, S., Law, D., & Wolpert, M. (2016). Horses for courses? A qualitative exploration of goals formulated in mental health settings by young people, parents, and clinicians. *Clinical child psychology and psychiatry*, 21(2), 208-223.

What goals are being set: Findings

- Jointly agreed:
 - 5 overarching themes:
 - Managing specific issues
 - Talking and listening; communication with family and peers
 - Self-confidence and understanding; hopes for the future
 - Parent-specific goals
 - Hobbies
 - 19 sub themes within these themes

Bradley, J., Murphy, S., Fugard, A. J., Nolas, S. M., & Law, D. (2013). What kind of goals do children and young people set for themselves in therapy? Developing a goals framework using CORC data. *Child and Family Clinical Psychology Review*, 1, 8-18.

Jacob, J., Edbrooke-Childs, J., Holley, S., Law, D., & Wolpert, M. (2016). Horses for courses? A qualitative exploration of goals formulated in mental health settings by young people, parents, and clinicians. *Clinical child psychology and psychiatry*, 21(2), 208-223.

What goals are being set: Findings

- Most common themes:

Child-led

1. Managing negative mood
2. Confidence
3. Personal growth

Jointly agreed

1. Parent goals
2. Understanding, managing and expressing emotions
3. School and learning

Parent-led

1. Better sleep routine
2. “Inappropriate” behaviour
3. Strategies to manage behaviour

What goals are being set: Implications



- Taxonomies that can be used for data analysis
- Comparisons highlight the importance of ensuring the voice of the young person is heard and included in goal setting
- Further taxonomies created since, e.g. Rupani et al., 2013
- Recovery means different things to different people – goal setting provides opportunity for people to express what this looks like

How to measure with rigour: Background

- Bespoke nature of goals = difficult to aggregate
- Goals not been used for aggregate data analysis to date
- Need to consider a way to rigorously analyse goal data in line with standardised measures of outcome



How to measure with rigour: Findings

- Found more movement in goal change scores than in standardised measures of symptomology (SDQ) and global functioning (CGAS)
- Internal consistency .71 (T1) and .73 (T2) found
- Proxy of reliable change 2.45 points

How to measure with rigour: Implications

- More movement in goals because focus on patient's perception of recovery?
- Proxy of reliable change (3 points to be conservative) “measurable change” to be trialled nationally by NHS England



How to consider: Background

- Recovery is bespoke to the individual
- Use of idiographic measures alongside standardised measures is encouraged (Edbrooke-Childs, et al., 2015; Wolpert, et al., 2014; Sales, et al., 2007; Green, 2016)
- What does that look like?



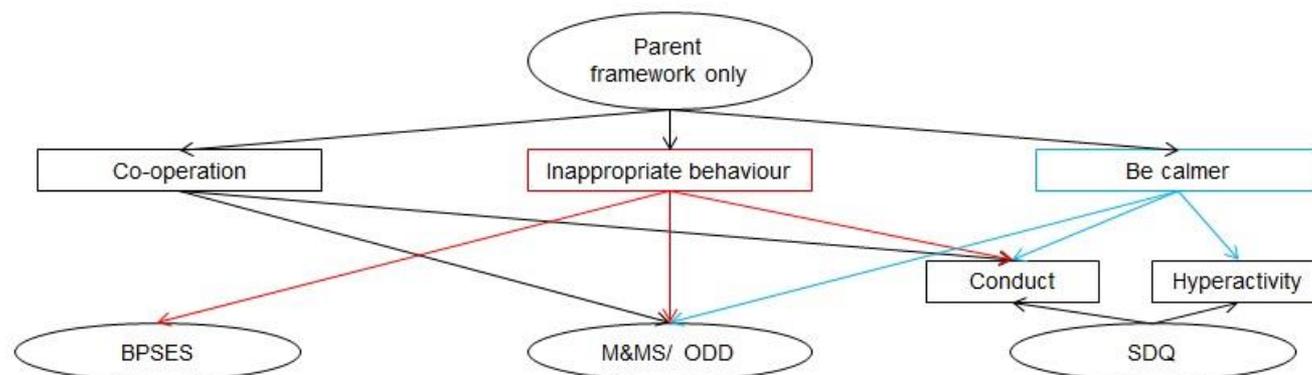
Edbrooke-Childs, J., Jacob, J., Law, D., Deighton, J., & Wolpert, M. (2015). Interpreting standardized and idiographic outcome measures in CAMHS: what does change mean and how does it relate to functioning and experience? *Child and Adolescent Mental Health*, 20(3), 142-148.

Wolpert, M., Deighton, J., De Francesco, D., Martin, P., Fonagy, P., & Ford, T. (2014). From 'reckless' to 'mindful' in the use of outcome data to inform service-level performance management: perspectives from child mental health. *BMJ Quality & Safety*, 23(4), 272-276.

Sales, C., Goncalves, S., Fragoeiro, A., Noronha, S., & Elliott, R. (2007). Psychotherapists openness to routine naturalistic idiographic research? *Mental Health and Learning Disabilities Research and Practice*, 4(2), 145-161.

Green, D. (2016a). Making the case for using personalised outcome measures to track progress in psychotherapy. *European Journal of Psychotherapy & Counselling*, 18(1), 39-57.

How to consider: Findings



- Mapped goal themes

to items on commonly used standardised measures

- Majority overlapped, some differences: existential factors, understanding, thinking and future planning
- Consider using goal theme to select standardised measure

How to consider: Implications

- Gain useful insight into what change might look like for the individual (e.g. 'good enough')
- May be helpful to track goals especially where symptoms are not expected to improve
- Could use goal content to choose measures for individualised outcome tracking
- Consider goals as both useful clinical feedback tools and as outcome measurement alongside other standardised outcome measures to ensure a breadth of information



Summary

- Important to think about purpose of using of goals and how to analyse data (e.g. by theme for individual/ team change or aggregate at higher level)
- Goal-based outcomes have a unique position alongside standardised measures
- Created taxonomies of child-led, parent-led and jointly agreed goals for data analysis
- Suggested a way to more rigorously analyse aggregate goal analysis (measurable change)
- To consider perceived recovery and how goals can help explore and measure it

Questions/comments

<https://goals-in-therapy.com/goals-and-goals-based-outcomes-gbos/>

Thank you

corc@annafreud.org

Jenna.Jacob@annafreud.org

www.CORC.uk.net