

CORC ADAPTED PARENT EXPERIENCE OF SERVICE QUESTIONNAIRE

Please think about the appointments you, your child and/or your family have had at this service or clinic.

For each item, please tick the box that best describes what you think or feel about the service (e.g. \square).

	Certainly True	Partly True	Not True	Don't know	
I feel that the people here listened to me					1
It was easy to talk to the people here					2
I was treated well by the people here					3
My views and worries were taken seriously					4
I feel the people here know how to help with the Problem(s) I came for					5
I have been given enough explanation about the help available here					6
I feel that the people here are working together to help with the problem(s)					7
The facilities here are comfortable (e.g. waiting area)					8
The appointments are usually at a convenient time (e.g. don't interfere with work, school)					9
It is quite easy to get to the place where the appointments are					10
If a friend needed similar help, I would recommend that he or she come here.	t \square				11
Overall, the help I have received here is good					12

What was really good about your care?	13
Was there anything you didn't like or anything that needs improving?	14
Is there anything else you want to tell us about the service you received?	15

THANK YOU FOR YOUR HELP